

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Ky power rates
Date: Friday, August 29, 2025 8:57:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Ky power rates

Case #2025-00257

From: Viola Neace [REDACTED]
Sent: Wednesday, August 27, 2025 12:18 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: Ky power rates

[REDACTED]

Please do not approve this request to increase our power rates with Kentucky power/AEP. We are already paying enough taxes just to use electricity. A lot of people have already left Eastern Kentucky due to the 2022 flooding. Our electricity bills just keep getting higher and higher. This is unfair to the customers. In my opinion, they make enough money off each customer to keep everything up-to-date like they should.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:18 PM

Name: Kristina Travis

Address: [REDACTED]

City: Beaver

State: KY

Zip Code: 41604

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: There is going to be another raise for AEP Kentucky Power. Everytime they ask for a raise it is approved. I am already living paycheck to paycheck check that check ad I know others in this area also cannot afford to keep paying these increases. Nobody seems to care about the little people. Nobody should have to struggle this hard when already working 40+ hours a week. Please don't allow another increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [Tierra Ison](#)
Subject: RE: OPOSED TO THE KENTUCKY POWER RATE INCREASE
Date: Friday, August 29, 2025 8:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Tierra Ison [REDACTED]
Sent: Wednesday, August 27, 2025 12:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: OPOSED TO THE KENTUCKY POWER RATE INCREASE

[REDACTED] [REDACTED] ?

Kentucky power is literally killing my family our power bill is our biggest monthly bill and there's no way it's accurate. If Kentucky power don't quit robbing us blind my husband my seven year old son and I are going to wind up homeless
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:36 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:24 PM

Name: bronson kidd

Address: [REDACTED]

City: viper

State: ky

Zip Code: 41774

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: aep

State the nature of your concern: 2025-00257 aep/ky power is getting out of hand with these rate increase our rates are higher then any other states. if you ask people in pound va. there power bills are \$200 cheaper then they are here in ky.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:35 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:28 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Wednesday, August 27, 2025 at 12:28 PM

Name: Jasmine Edwards

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power company

State the nature of your concern: The issue is the rising cost of electric bills, we already pay a fortune for lights that are barely on. The increase coming August 29th 2025 is absolutely ridiculous I mean how do yall expect someone to live me and my husband both work and live paycheck to paycheck bc of bills.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:54:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:34 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:31 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 12:30 PM

Name: Vanessa Campbell

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached:

Home phone:

Utility Name: AEP

State the nature of your concern: AEP is requesting another rate increase of 15%! This is ridiculous!!! They increase every few months. We can not afford this in this area. We are the poorest areas in the state of Kentucky. I would like to know why that a person in Lexington with a 5000 square foot home that their electric bill runs \$150. In Perry county a 3000 square foot home pays \$480 for electricity. In Georgetown Ky power bills average \$100. We cannot pay these kinds of prices. A \$1800 square foot home in Perry county pays \$300. This is uncalled for. This is price gouging. It's completely unfair. They need to cut their prices. I'm tired of paying for their retirements and other extras.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Friday, August 29, 2025 8:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 12:18 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, August 27, 2025 at 12:18 PM

Name: Carolyn Stamper

Address: [REDACTED]

City: HAZARD

State: KY

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: How much more can eastern KY endure with these rate hikes. People are already unable to feed there family, buy needed medicine and now we are going to have higher electric bills. It has to stop. We the people need help and not more rate increases

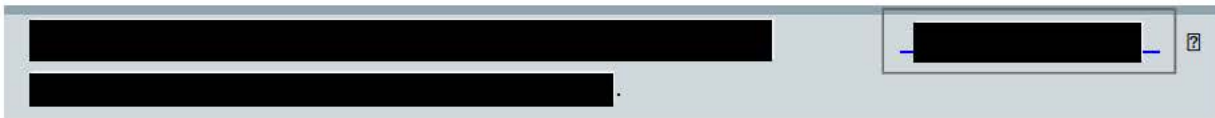
From: [PSC Public Comment](#)
To: [Sue Hymore](#)
Subject: RE: Case NO. 2025-00257
Date: Friday, August 29, 2025 8:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Sue Hymore [REDACTED]
Sent: Wednesday, August 27, 2025 11:59 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case NO. 2025-00257



NO INCREASE!

I am writing to request no increase on my utility bill. I am currently a customer of Cumberland Valley Electric Co-op and they have never given a credit, rebate, or whatever you'd like to call it to me. I've lived here almost 5 years and when I called and asked about the payments or credits that a "Co-Op" pays their MEMBER, they said that they have not provided any of their customers with such since 2012. 2 years ago, the man told me that I have a \$243.00 "credit on the books, but they have NOT released funds to co-op members. WHY? I told him that was unacceptable, and he said that they have not released any funds since 2012! "So, in other words, you are keeping the money that is rightfully mine, collecting interest on it and using it for the companies benefit?" He unfortunately did not have a response to what I said. I moved to South Eastern KY with hopes to live peaceful in my retirement but since I've moved here, my electric goes out, stuck without power on numerous occasions, higher utility bills, and no peace when it comes to the electric.

I have been keeping track of the loss of power since June, 2025.
6/2, 6/5, 6/15, 6/17, 7/17, 7/31, 8/1, 8/8, 8/17. That is a total of 9 times! This is unacceptable, Therefore I say once agin NO INCREASE! I have lost food in my freezer, refrigerator, and my appliances have had to be replaced because of the interruption of service, Are you going to compensate me for that? More than likely you'll give me a lame excuse as you did back in January when my bill was almost to the penny \$100.00 higher without an explanation. Said that it was colder. Hmm?

Funny, February temperatures were actually colder than January but that didn't affect my bill, it was \$100 lower. Imagine that!

If the CEO of the company makes millions, I am paying for his salary. I did not agree to pay for him to raise his family, build his mansion on the hill, buy his expensive cars, buy his food, etc.... Therefore once again I say NO INCREASE.

Respectfully,
Sue Hymore

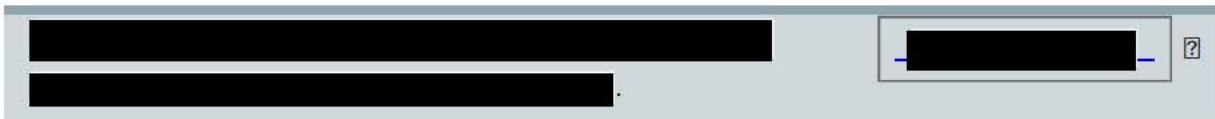
From: [PSC Public Comment](#)
To: [jeanie mullins](#)
Subject: RE: Case#2025-00257
Date: Friday, August 29, 2025 8:52:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: jeanie mullins [REDACTED]
Sent: Wednesday, August 27, 2025 11:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case#2025-00257



Stop raising light bills!!!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Friday, August 29, 2025 8:52:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 11:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED]
on Wednesday, August 27, 2025 at 11:46 AM

Name: Heather Smith

Address: [REDACTED]

City: Haddix

State: KY

Zip Code: 41339

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Let me get this straight.. inflation isn't already killing us, the Big Beautiful bill really hit us hard and the fact that if you work at all, you don't qualify for food stamps or health insurance, now let's just raise the cost of something everyone has to have, even though it already cost as much as someone pays for rent. Maybe we need a fresh set of politicians in every area, especially the govern.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:52:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 11:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 11:39 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 11:38 AM

Name: Haleigh rogers

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: Our power bills have been running anywhere from \$400-\$600 the past couple months! Me and my husband both work durning the day and are never home till late late evenings....there is no way we use that much power for that to be possible! If they keep raising and adding rate increases to our bills we aren't going to be able to live in the state of ky where aep services!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:51:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 11:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 11:38 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Wednesday, August 27, 2025 at 11:37 AM

Name: Danielle

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Appalachian Power rate increase

State the nature of your concern: This rate increase cannot possible be in service of the people. It is not for the customers of a public utility to pay the CEOs bonuses. A salary of 1.5 million seems adequate enough - without added bonuses pushing to 12 million - given the average income of their service area is less than 100,000 a year. It's outright theft and the rate increases need to stop. If their problem is struggling to convert from coal, thats their problem. Their customers should not have to financially struggle because the monopoly that supplies their power have a failing business plan. Same logic for storm damage. AEP can cut the bonuses to pay to cover wind damage. With the number of people who lose power over 15 mph winds, they aren't doing their job well enough to deserve a bonus. As it stands the disparity of income in the area to CEO pay is far too outbalanced, tipping that scale further out of balance does not serve anyone but a handfull of people, and does financia damage to the community it SERVES.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Friday, August 29, 2025 8:51:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 11:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, August 27, 2025 at 11:27 AM

Name: Nneka Coots

Address: [REDACTED].

City: Premium

State: KY

Zip Code: 41845

Phone number where you can be reached:

Home phone:

Comments: Kentucky Power Company is now asking for yet another rate increase. This is absolutely outrageous for the people of our community. I live in a 2 bed room single wide trailer and should never have to pay what I do for electricity. There are people in eastern Kentucky going hungry just so they can afford to pay these \$600 plus power bills. I cannot tell you the number of times that I have had extra charges added onto my new bill from previous months and they tell me that it is justified, when in fact it is not. The way I see it, Kentucky power owes me money for not only overcharging me continuously every month but also going back and charging me random fees for previous months after I had already paid for that month. I, along with the rest of Kentucky Power customers

demand that you put a stop to this. Eastern Kentucky has already lost so many of its population due to this. People are having to move away from this area because they cannot afford these ridiculous electric bills. My elderly and disabled parents will not survive these continuous rate increases. Something has to be done now.

From: [PSC Public Comment](#)
To: [Evelyn Wood](#)
Subject: RE: Case number 2025-00257
Date: Friday, August 29, 2025 8:50:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Evelyn Wood [REDACTED]
Sent: Wednesday, August 27, 2025 11:21 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257

[REDACTED]

I am opposed to any more increases for our electric bills.

I am retired and on a fixed income. I know many others who are struggling to pay their bills.

Please do not let another increase be approved.

Evelyn Wood

From: [PSC Public Comment](#)
To: [Kathleen Godsey](#)
Subject: RE: case #2025-00257
Date: Friday, August 29, 2025 8:50:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Kathleen Godsey [REDACTED]
Sent: Wednesday, August 27, 2025 11:15 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: case #2025-00257

[REDACTED] [REDACTED] ?

I want to oppose the rate increase proposed by Kentucky Power Company. This is outrageous! The governor of Kentucky needs to intervene and put a stop to this foolishness. We just recently already had a rate increase. People cannot pay this and will have to do without power or move out of Eastern Kentucky. This is a poor area of Appalachia and people can't hardly pay their bills right now much less an increase! It needs to come down instead of going up. Please help put a stop to this! Thank you!

From: [PSC Public Comment](#)
To: [Campbell, Freda \(KSP\)](#)
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 8:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Campbell, Freda (KSP) [REDACTED]
Sent: Wednesday, August 27, 2025 11:15 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257

No increase, Can't afford the bill we have now , I work hard to have a little something ,with this increase and food increase its hard to live ,I don't understand do you want KY people to suffer more then we already have ? We are trying to rebuild and survive through the flood and Tornado and just cost of everything. Do not make us freeze to death too !!!! Working people or non-working people can NOT AFFORD AN INCREASE IN OUR POWER BILLS! Please NO INCREASE, NO INCREASE
!!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:49:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 11:15 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 11:10 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 11:09 AM

Name: Alexis Pollard

Address: [REDACTED]

City: Hazard

State: KY

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP Ky Electric Power

State the nature of your concern: I live in Hazard, KY where AEP KY Power is the only option to receive electricity. It has recently been announced they are proposing a 14.9% rate increase to Eastern Kentucky customers. Our rates are already so high in this area that many people cannot afford their bills and have to choose between keeping cool in the summer heat and having lights or eating. It is absolutely unacceptable that KY Power has continued to rake in profits off the backs of people struggling in our communities, when other areas (who have multiple options for electricity providers) are paying bills less than half the amount we are. Please, DO NOT allow KY Power to choose greed over serving their customers and communities they serve. Kentuckians are already struggling in the current economy, and another blow is sure to swallow many of us whole. I haven't had an electricity bill lower than \$230-240 yet this year, and this winter I am experiencing \$350-400 bills even BEFORE the rate increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:49:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 11:13 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 11:06 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 11:06 AM

Name: Andrea

Address: [REDACTED]

City: Hyden

State: KY

Zip Code: 41749

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: AEP keeps increasing their price. We pay the highest utilities around. It's ridiculous compared to KU and other companies.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 8:48:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 11:12 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 11:01 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, August 27, 2025 at 11:00 AM

Name: Charlene Fields

Address: [REDACTED]

City: Hyden

State: KY

Zip Code: 41749

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The proposed rate increase is very detrimental to this area. We gave a lot to power the country. The country essentially told us to go jump in the lake. And now we are expected to pay for the privilege of having our lives turned upside down. It needs to stop. I can't believe that this increase is necessary to maintain service. We have had enough increases over the last ten years to cover the next one hundred.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:45:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 2:47 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 2:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 2:33 PM

Name: breonna tackett

Address: [REDACTED]

City: virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: kentucky power

State the nature of your concern: NO INCREASE. people are barley making it as is, with ANOTHER increase there will be so many to have to go without power. People cannot afford to live. please reconsider approving this. think of the elderly on a fixed income with a power bill of the same price of their monthly check and them having to go without in the freezing cold months.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: please deny
Date: Friday, August 29, 2025 9:45:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 2:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: please deny

Case #2025-00257

From: Billie Phipps [REDACTED]
Sent: Wednesday, August 27, 2025 2:43 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: please deny

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

PLEASE !!!!!!!!! DENY THE REQUEST FROM KENTUCKY POWER TO RAISE THEIR RATE, SEEMS LIKE EVERY FEW MONTH ALL THEY WANT IS MORE MONEY AND HIGHER RATES. THEIR RATES ARE SO HIGH THEY SHOULD BE THE ONES PAYING US POOR CUSTOMERS. I AM 67 YEARS OLD WORK A FULL TIME JOB AND DRAW MY SOCIAL SECURITY BECAUSE I HAVE TO JUST TO PAY THE BILLS AND GET MY INSURANCE THROUGH MY EMPLOYER. WHY OH WHY ARE THEY ALREADY IN NEED OF A RATE INCREASE.

PLEASE DENY THEM AND SHOW THEM THEY CANNOT MAKE BILLIONS IN REVENUE AT

THE EXPENSE OF US CUSTOMER.

Billie R. Phipps

Jackson, KY 41339

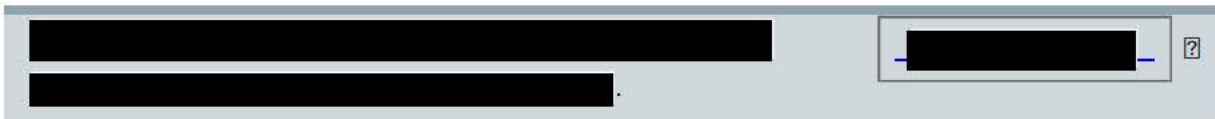
From: [PSC Public Comment](#)
To: [Courtney Moore](#)
Subject: RE: KY Power 2025-00257
Date: Friday, August 29, 2025 9:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Courtney Moore [REDACTED]
Sent: Wednesday, August 27, 2025 2:34 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: KY Power 2025-00257



Im emailing to express my disagreement with KY Power's request for a 14.9% increase for residential customers. With the current state of the economy, the average working family cannot afford another price hike or they will have to start picking and choosing which bills they can afford to pay. KY Power is CORRUPT and to approve ANOTHER raise would be absolutely ridiculous and absurd.

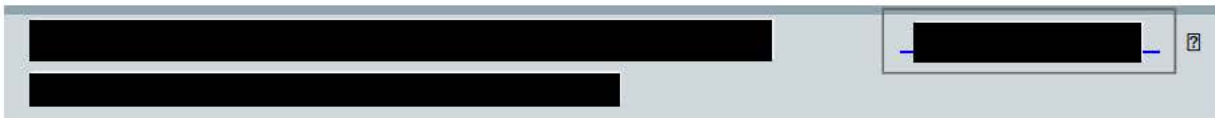
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case #2025-00257
Date: Friday, August 29, 2025 9:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: porter42 [REDACTED]
Sent: Wednesday, August 27, 2025 2:32 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



PSC.comment@ky.gov
Case # 2025-00257

Public Service Commission

We are writing you to strongly oppose another rate hike proposed by Kentucky Power in Eastern Kentucky.

Before they get another rate hike maybe DOGE should look into the salaries of the CEO and other executives of this company. They are raping and pillaging the people of Eastern Kentucky and it's just not fair.

We cannot afford another rate hike. We are asking you for help in this matter. Please help us and turn down the request to once again raise our rates!

Sincerely,

Donald and Carolyn Porter

Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 2:22 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 2:20 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 2:20 PM

Name: Harold Feltner

Address: [REDACTED]

City: Viper

State: Kentucky

Zip Code: 41774

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The people of Eastern Ky can no longer pay thier power bills. AEP just recieved an increase in July and now I read where they are asking for another 14 percent increase. Personally im retired and having to do without things I really need just to pay for electricity. The sad part is there are many more even in worse shape than I. Please stop this price gouging.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: ARP rate increase
Date: Friday, August 29, 2025 9:43:00 AM

Case No. 2025-00257

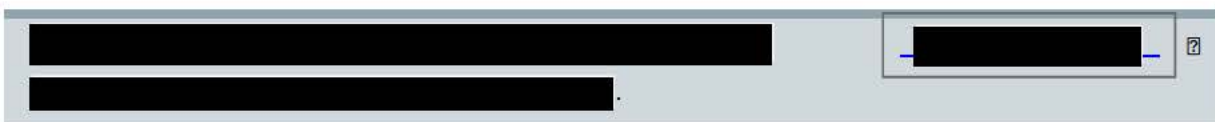
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 2:13 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: ARP rate increase

Case #2025-00257

From: Diana Danner [REDACTED]
Sent: Wednesday, August 27, 2025 2:10 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: ARP rate increase



People are already having a hard time paying electric bills. Ours went from 149.00 to 399.00 in a month and winter months the amount is even more brutal. They don't need an increase we need a decrease to keep the lights on. Please consider turning down their request.

Thank you, Diana Danner
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:43:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 2:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 2:03 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 2:02 PM

Name: Destiny Bowling

Address: [REDACTED]

City: Kentucky

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: They continue to raise prices and it's impossible to afford to pay their utility bill while simply trying to survive in today's economy. It's unfair how the company's higher up employees continue to make 6 figures while residents of pike county continue to be burdened by astronomical rate increases. It's time for a much needed change and our voices to be heard.

Have you contacted the utility about the problem: Yes

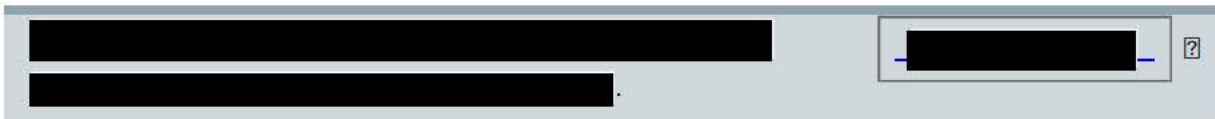
From: [PSC Public Comment](#)
To: [Lily Barnett](#)
Subject: RE: Case#2025-00257
Date: Friday, August 29, 2025 9:42:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Lily Barnett [REDACTED]
Sent: Wednesday, August 27, 2025 1:59 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case#2025-00257



To whom it may concern:

As a resident of Breathitt County, Kentucky, I strongly oppose another rate increase. We have faced many challenges in our area, such as devastating flooding, economic hardships, and several other things, which make living in Eastern KY very difficult at times for many people. There are many people who are on a very limited budget, such as my husband and myself, we live on social security income. There is no extra money for increased electric bills, please take all this into consideration and do not allow another rate increase.

Thank you,

Lily Barnett

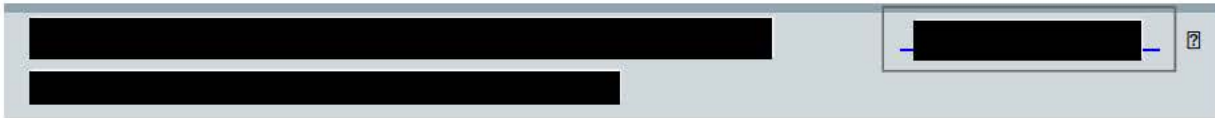
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case # 2025-00257
Date: Friday, August 29, 2025 9:42:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mart [REDACTED]
Sent: Wednesday, August 27, 2025 1:48 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257



NO INCREASES !!! We can't afford to live as it is. You the government are suppose to help us. We voted you in. Maybe we should look at voting you out. People on fixed income can not pay these high electric bills Thank you

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power rate hike
Date: Friday, August 29, 2025 9:41:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 1:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power rate hike

Case #2025-00257

From: Josh Amburgey [REDACTED]
Sent: Wednesday, August 27, 2025 1:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power rate hike



Hello,

This email is to voice my concern at the recent proposal for a rate hike in eastern Kentucky. With some of the most poverty stricken counties in the nation, one would think that this email wouldn't have to be sent. Eastern Kentucky coal has built cities for generations and if anything their price for power should be cheaper than anyone else's. This is deliberate targeting of small communities whose voice, even collectively is small. With recent flooding and government cuts, communities like ours need representation and backbone in the face of unfair practices.

I hope this doesn't fall on deaf and greedy ears,

Josh Amburgey

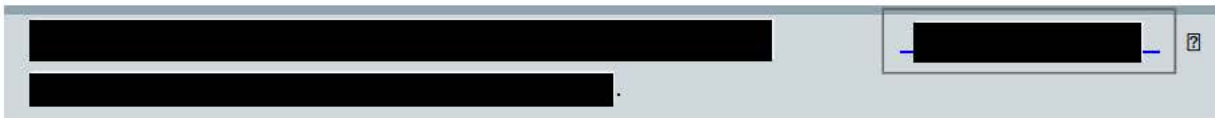
From: [PSC Public Comment](#)
To: [Janet Hurley](#)
Subject: RE: Case # 2025-00257
Date: Friday, August 29, 2025 9:41:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Janet Hurley [REDACTED]
Sent: Wednesday, August 27, 2025 1:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257



I am writing to strongly voice my opinion against the proposed rate hike that Kentucky Power is trying to get approved. I simply cannot afford this huge almost 15% increase in my monthly power bill. I am already on the budget plan with Ky Power. I am on Social Security Disability. I just cannot afford this nor do I believe they need this. Please turn this request down and help the citizens of Eastern Kentucky.
Thanks.

Janet K. Hurley
Chavies, KY
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case number 2025-00257
Date: Friday, August 29, 2025 9:39:00 AM

Case No. 2025-00257

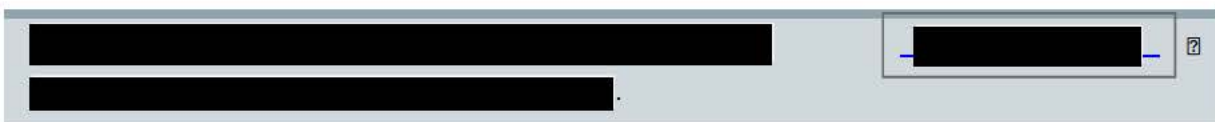
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 1:30 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Case number 2025-00257

Case #2025-00257

From: christopher little [REDACTED]
Sent: Wednesday, August 27, 2025 1:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Case number 2025-00257



Public Service Commission's Consumer Services Division:

My name is Christopher Little and I am a customer of Kentucky Power and I oppose these price hikes proposed by Kentucky Power. I like so many other customers of Kentucky Power live off of only disability checks from the government and flat out can not afford these rate hikes. Like I said I am not alone in this as half of the population of eastern Kentucky are people on disability of some kind and a fixed income does not give handicapped people the option of working a couple extra hours to make up for it. In the end Kentucky Power already has their rates too high and force people who do work to work a couple extra hours every week just to pay an already successful company more money than they already do. Even the working class among us are not rich.

Kentucky Power still charges for the fuel costs to have a meter reader come out and read your meter at home, except they do not even use people as meter readers anymore seeing as all the meters are digital now. That should be their bonus along with all of the multiple small charges they can stack on every single bill. I understand that they want to be a successful company and they are but this sounds just like

greed. What costs do they have that has went up inflation is down several points since the last presidential cabinet was in office?

At some point someone is going to have to stand up for the poorest among us insuring that there cannot be fortunes gained by wringing it out of those who have just enough or the least in our society. Kentucky Power has a monopoly in eastern Kentucky so there isn't any competition to insure boundaries on their greed which healthy competition usually does on its own in capitalist society. This is why I am making my plea to you with my intent being that you realize there are literally tens of thousands of people who will not send an email to you for multitudes of reasons with the biggest being that they expect those emails to go unheard or unheeded. I hate to say it but the population of eastern Kentucky are accustomed to being looked over.

If you took a public survey anywhere in Kentucky Power's service area you would hear the same thing, that no one thinks Kentucky Power should be allowed to demand even more money for mediocre service at best. I do not know what support this will gain me but I will be posting this email to my Facebook page with the intent to have more people email you about this issue. Please remember that for every one email you receive about this subject there will be a hundred other customers negatively affected by this price hike who would be against it.

Thank you for your time,
Christopher Little

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:39:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 1:22 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 1:18 PM

Name: Lindsey Canada

Address: [REDACTED]

City: Robinson Creek

State: KY

Zip Code: 41560

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power Co - AEP

State the nature of your concern: I am writing to urge you to deny AEP's request for another rate increase. Customers in our community are already struggling under the weight of last year's approved hike, and another increase so soon places an undue burden on households and small businesses. While I understand the company must cover operating and infrastructure costs, repeated increases in such a short period outpace both inflation and wage growth. Families like mine are forced to absorb these costs without any visible improvement in service reliability or affordability. Before approving any further hikes, I respectfully request that you require AEP: •Demonstrate in detail why past increases have not met their stated needs. •Prove that executive compensation and shareholder dividends are not prioritized over consumer affordability. •Explore alternatives such as phased-in adjustments, efficiency improvements, or targeted protections for vulnerable customers. I ask that you put the interests of residents first. Ratepayers deserve affordable, reliable service without being subjected to perpetual increases. Thank you for considering the voices of those who will bear the brunt of this decision.

Have you contacted the utility about the problem: No

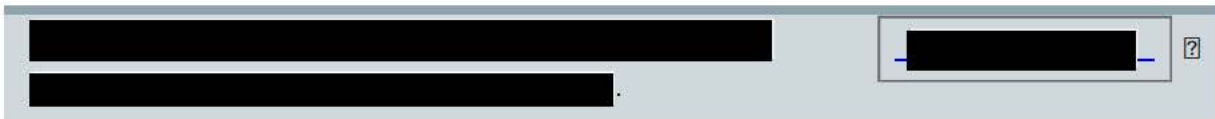
From: [PSC Public Comment](#)
To: ["Villa Lewis"](#)
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 9:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Villa Lewis [REDACTED]
Sent: Wednesday, August 27, 2025 1:07 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



This is formal complaint in relation to the proposed rate increase in our electricity bills. We already pay higher rates than many of us can afford. Please represent the consumers and do not allow these to pass and be approved.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 1:16 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:14 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 1:14 PM

Name: Andrea Mullins

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I cannot afford the proposed rate increase on my electric bill. I am a retired teacher living on a fixed income and barely make monthly payments now.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Friday, August 29, 2025 9:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 1:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, August 27, 2025 at 1:15 PM

Name: Kim Jacobs

Address: [REDACTED]

City: HINDMAN

State: KY

Zip Code: 41822

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Our community cannot afford another rate increase. Most of my neighbors are barely making ends meet and some are still struggling from the flooding we endured. My bill on an average plan is almost \$100 higher per month than last year. This is unacceptable and we need your help to stop these extreme rate increases.

From: [PSC Public Comment](#)
To: [Glen & Iris Burchett](#)
Subject: RE: Case#2025-00257
Date: Friday, August 29, 2025 9:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Glen & Iris Burchett [REDACTED]
Sent: Wednesday, August 27, 2025 1:13 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case#2025-00257

[REDACTED] [REDACTED] ⓘ
This Message Is From an External Sender.

Please!! Don't allow AEP to raise our electric bills any higher. Please deny their request on August 29.

[Sent from Yahoo Mail for iPhone](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Rate increase
Date: Friday, August 29, 2025 9:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 1:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Rate increase

Case #2025-00257

From: Francis Vires [REDACTED]
Sent: Wednesday, August 27, 2025 1:01 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: Rate increase

[REDACTED]

I am aware that Ky Power/ AEP is going after yet another rate increase. I implore you to deny this. Our rates are already some of the highest in the country and our area one of the poorest (per median). Our people simply cannot afford higher rates. There was a rate increase just a couple months ago to "re-coup" the costs of a power plant shutting down. Odd that the costs for retiring AND shutting down the plant had already been added onto the bills for years, previously. How many times do the consumers have to pay for the companies business decisions?

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Friday, August 29, 2025 9:36:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 12:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:43 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 12:43 PM

Name: Amy

Address: [REDACTED]

City: Mallie

State: KY

Zip Code: 41836-9012

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky Power

State the nature of your concern: People r living paycheck to paycheck. How do u think we can afford another increase in our power bill. What about our elder people who live on a fixed income. It's ridiculous we all are seeing it hard enough as it is just to pay our bills and keep food on the table.

Have you contacted the utility about the problem:

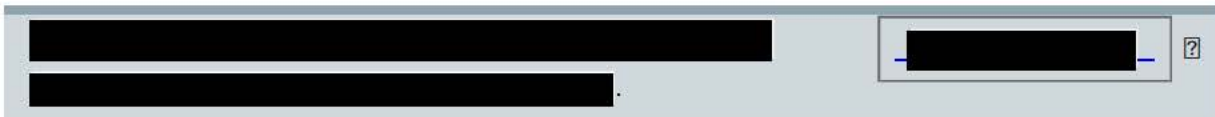
From: [PSC Public Comment](#)
To: [Brittany Caudill](#)
Subject: RE: Kentucky power rate increase
Date: Friday, August 29, 2025 10:51:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Brittany Caudill [REDACTED]
Sent: Wednesday, August 27, 2025 8:33 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Kentucky power rate increase



I am emailing in regards to Kentucky power asking for an increase rate. The electric bills are already a ridiculous amount and nobody can afford another increase. If there is an increase I'll no be able to afford to keep my power on and I have a 10 month old baby to think about I just don't know what people will do. Please deny their request as this will cause so many people to have to go without power which is very sad. It's a shame we have the highest electric bills world wide.. I don't see how Kentucky power keeps getting away with it.

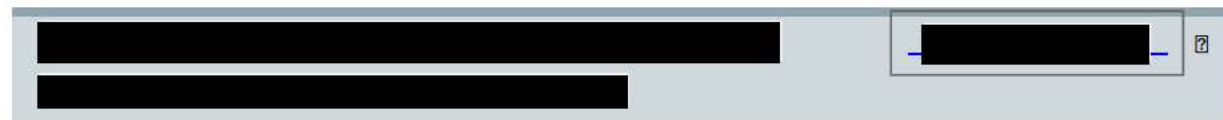
From: [PSC Public Comment](#)
To: [Angela Trent](#)
Subject: RE: Ref Case No. 2025-00257-Opposition to AEP rate increase
Date: Friday, August 29, 2025 10:51:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Angela Trent [REDACTED]
Sent: Wednesday, August 27, 2025 8:29 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Ref Case No. 2025-00257-Opposition to AEP rate increase



To Whom It May Concern;

I am writing to you to voice my opposition to the proposed AEP rate increase. AEP just realized a 10% rate increase in 2024. I understand that the price of everything is on the rise; however, my family and I can barely survive as is. I am a widow with two children in high school who does not qualify for any assistance other than our medical coverage. I am thankful for this assistance, but I can barely make ends meet now. My electric bill averages \$300-\$350 a month, and that is on the budget plan. My family tries to conserve as much as we can, but with the price of groceries and other necessities also on the rise, we just hang on. Eastern Kentucky pays some of the highest electric and insurance rates in the State of Kentucky. We also pay property tax on everything that we own, unlike other neighboring states. Why does the working class seem to bear the brunt of rate increases across the board? I have not been able to take my family on a proper vacation for a weekend, much less for a week. I work multiple jobs just to provide for everyday utilities and necessities. With that being said, I can understand why the population continues to decline in Eastern Kentucky. While it is an absolutely beautiful place to live, many are fleeing to surrounding states to realize a more favorable economy and lifestyle. I would like to think that I can remain here and finish raising my children; however, if the rate increases continue, I too will be forced to search for greener pastures.

Sincerely,
A Very Concerned Kentuckian
[Angela Trent](#)

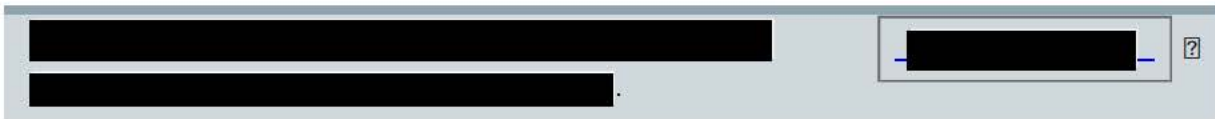
From: [PSC Public Comment](#)
To: [Shurella Hall](#)
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 10:51:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Shurella Hall [REDACTED]
Sent: Wednesday, August 27, 2025 7:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Please do not give AEP the proposed raise. Eastern Kentucky still hasn't recovered from the last two floods and the loss of our coal industry. We simply cannot afford another raise.

Shurella Hall

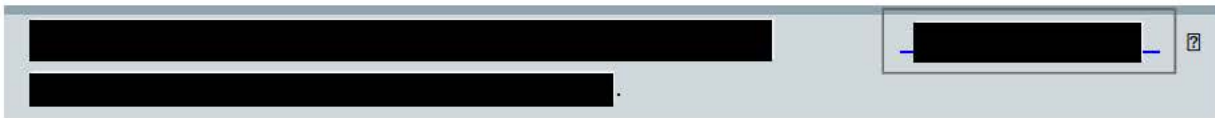
From: [PSC Public Comment](#)
To: [Michelle Fields](#); [PSC Public Comment](#)
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 10:50:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Michelle Fields [REDACTED]
Sent: Wednesday, August 27, 2025 7:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



The people of Ky have had enough! It is unconscionable to think that Kentuckians can or should have to pay one penny more for an electricity bill that is already significantly more than most Americans have to pay. We are already stretched thin, waiting for the federal cuts to healthcare and food benefits to take place. You know and I know that it will be impossible for those on fixed incomes and those who work minimum wage jobs to get medications and keep food on the table, let alone keep the lights on. Ky Power has Nickeled and Dimed for far too long!! As I see it, we are due for relief, not added stress. Please deny any further additional payment increases!! We are depending on you.

From: [PSC Public Comment](#)
To: [Vanessa Mullins](#)
Subject: RE: Case number 2025-00257
Date: Friday, August 29, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Vanessa Mullins [REDACTED]
Sent: Wednesday, August 27, 2025 6:19 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257

[REDACTED]

[REDACTED]

[REDACTED] ?

NO INCREASE!!!

I am a single mom, supporting my special needs children and my mother. I work two jobs just to survive. My electric bill has steadily increased over the past few years. It's excruciatingly difficult to make ends meet as it is. A 15% increase will cripple some families. My dad is living on social security of about \$1100 a month and getting disconnect notices every month because his electric bill is over half of his check some months. Surely there has to be another way to go about covering the rising costs that AEP is claiming they are seeing. Lower income families won't be able to buy food at this rate. Something needs to be done for the people in this area. NO INCREASE!!!!

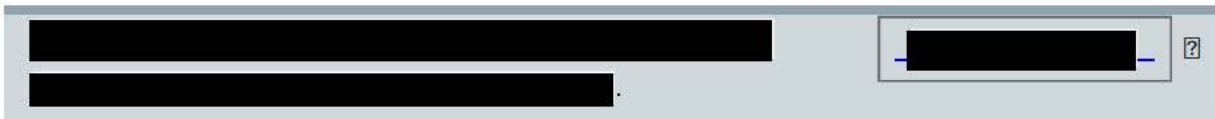
From: [PSC Public Comment](#)
To: [Judy Estep](#)
Subject: RE: Case# 2025-00257
Date: Friday, August 29, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Judy Estep [REDACTED]
Sent: Wednesday, August 27, 2025 4:55 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case# 2025-00257



Deny this request for another rate hike from Kentucky power. We the people can not handle another increase.

The people on a fixed income can't handle this,I'm one of them! We need someone to stand up for us.

I hope more are writing in on this. We need help to vote it down!!!!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Electrical rate increase.
Date: Friday, August 29, 2025 10:49:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Office of Governor Beshear [REDACTED]
Sent: Wednesday, August 27, 2025 11:58 AM
To: Tutt, Rosemary (PSC) [REDACTED]
Subject: Fwd: Electrical rate increase.



Please see below.

Constituent information:

Jordan T Owens



Leburn, KY 41831-9033

Knott

Jordan T Owens, Aug 25, 2025, 9:27 PM

I live in Leburn, Ky and I am extremely concerned about the proposed electric rate increase by Ky Power. Life is hard enough as it is, and placing a large increase (14.9%) on customers could be detrimental. What are leaders doing to stop these predatory rate increases by a company that is continually having record profit years.

* * *

Prefix: Mr.

FirstName: Jordan

LastName: Owens

Address1: [REDACTED]

Address2:

City: Leburn

State: KY

ZipCode: 41831

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: Electrical rate increase.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]

-

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky power.
Date: Friday, August 29, 2025 10:49:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Office of Governor Beshear [REDACTED]
Sent: Wednesday, August 27, 2025 11:59 AM
To: Tutt, Rosemary (PSC) [REDACTED]
Subject: Fwd: Kentucky power.



Please see below.

Constituent information:

Brittany Gannon



Pikeville, KY 41501-3483

Pike

Brittany Gannon, Aug 25, 2025, 10:28 PM

Eastern Kentucky is being killed by Kentucky power. Electric bills are already insane and they are increasing. Power bills here compared to those in Lexington and other areas prove that they are a monopoly taking advantage of a group of people who already have it harder than most. Eastern Kentucky needs someone to help and stop this.

* * *

Prefix: Ms.

FirstName: Brittany

LastName: Gannon

Address1: [REDACTED]

Address2: [REDACTED]

City: Pikeville

State: KY

ZipCode: 41501

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: Kentucky power.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky power company.
Date: Friday, August 29, 2025 10:48:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Office of Governor Beshear [REDACTED]
Sent: Wednesday, August 27, 2025 11:59 AM
To: Tutt, Rosemary (PSC) [REDACTED]
Subject: Fwd: Kentucky power company.



Please see below.

Constituent information:
Tammy Huff



Kite, KY 41828-8902
Knott

Tammy Huff, Aug 26, 2025, 9:17 AM

Have you seen the rate increase Kentucky power wants to put on eastern Kentucky due to LACK OF POPULATION! Same increase rate for residential homes as commercial businesses. This is ridiculous and people wonder why we are losing our population. People on fixed incomes cannot afford this. Our monthly incomes does not increase. Heck I am paying a fuel charge for them to pick my GARBAGE up....do you and your families pay a fuel charge? Better get this fixed for Kentucky before a potential run for president !!

* * *

Prefix: Mrs.

FirstName: Tammy

LastName: Huff

Address1: [REDACTED]

Address2:

City: Kite

State: KY

ZipCode: 41828

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: Kentucky power company.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]

-

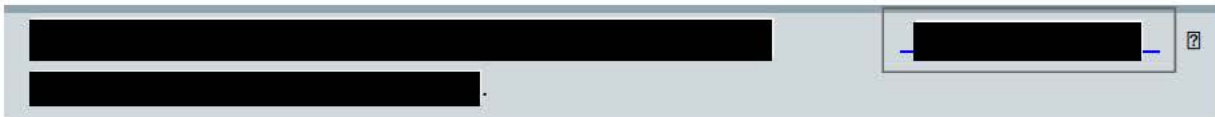
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: AEP Newest Rate Increase Request.
Date: Friday, August 29, 2025 10:46:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Office of Governor Beshear [REDACTED]
Sent: Wednesday, August 27, 2025 12:00 PM
To: Tutt, Rosemary (PSC) [REDACTED]
Subject: Fwd: AEP Newest Rate Increase Request.



Please see below.

Constituent information:

Mistie Kincer



Mayking, KY 41837-8941

Letcher

Mistie Kincer, Aug 26, 2025, 6:37 PM

I would like to speak to someone or have someone address the constant requests for rate increases by AEP. I live in eastern Kentucky and we pay the highest electricity rates in the state but are the poorest communities. Fortunately my family has been able to afford (barely) our electricity bill each month, we will soon cease to continue if rates are allowed to rise once and even twice a year as has been the precedent. We just had a rate increase in our area. Why are

the rates in eastern Kentucky higher than elsewhere? Why is there consistent and continuous rate increases? I understand terrain issues here, however, we were told previous rate increases were attributed to that, yet still we get increases. Our electric bills are higher than car payments, house payments, etc. I am again requesting someone look into this , what can only be considered financial malfeasance at this stage, to help these communities. Thank you and I look forward to hearing from you in regard to this matter. Respectfully, Mistie Kincer

* * *

Prefix: Mrs.

FirstName: Mistie

LastName: Kincer

Address1: [REDACTED]

Address2:

City: Mayking

State: KY

ZipCode: 41837

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: AEP Newest Rate Increase Request.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]

From: [PSC Public Comment](#)
To: [Tiffany Hawkins](#)
Subject: RE: Case Number 2025-00257
Date: Friday, August 29, 2025 10:45:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Tiffany Hawkins [REDACTED]
Sent: Wednesday, August 27, 2025 3:45 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00257

[REDACTED] [REDACTED] [REDACTED]

No INCREASE!!!

As a long time resident of Kentucky, in my 30 years I have never experienced such an influx of unexplained increases. It's despicable! It feels like after Hurricane Helene, we have had an insane amount of increases with no explanation! Last year, my settle up for our 3 bedroom home that we were rarely in was over a thousand dollars. After, we were hit with another massive thousand dollar light bill. We owed \$2300 in February. To heat a home, and have a few lights that is absolutely inconceivable. We are not gamers, we are not streamers, we do not run any source of heat besides our one heating and air unit that is usually set on 70. There is no rhyme or reason! And if we call and ask them to come recheck, we are racked with additional charges! No one comes into our yard to physically check our meter. We live at [REDACTED] [REDACTED] in Loyall Kentucky. We have cameras, and not once has anyone been detected reading the meter properly.

This is getting excessively out of hand and I feel that we are being unjustly charged all across Kentucky! If you feel that your form of power designates prices to climb to keep that form of power adequately fueled, do Not Take it out on your customers! Come up with a plan to change the form of fuel! Find a cheap coal company, or even purchase your own and just fuel yourself! Stop punishing your customers for your own inability to take action to give us affordable heat!

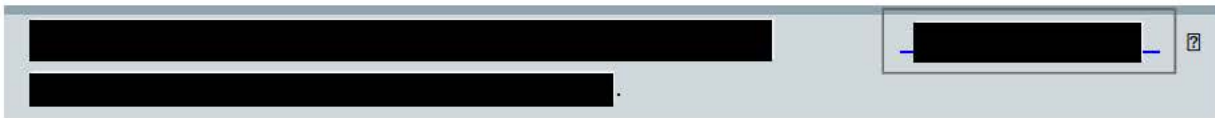
From: [PSC Public Comment](#)
To: [thomas.petrey](#)
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 10:45:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: thomas.petrey [REDACTED]
Sent: Wednesday, August 27, 2025 3:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



No increase! Are you all stupid or something? We already pay so much and don't bs us on the "cost" you all make so much money driving around in your nice vehicles and in your nice houses meanwhile the working class providing for all that cannot even afford to live! FU big time and everyone in office that votes for this. Democrats or republicans we don't care anymore the real working class is tired of your shit! Get it together. We see through the bs!
Sent from my iPhone

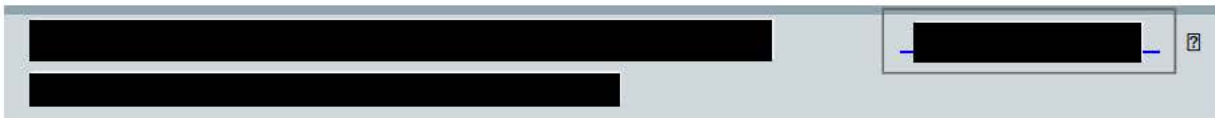
From: [PSC Public Comment](#)
To: [Charles and Rebecca Bell](#)
Subject: RE: Case #2025-00257
Date: Friday, August 29, 2025 10:45:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Charles and Rebecca Bell [REDACTED]
Sent: Wednesday, August 27, 2025 3:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



Sent from my iPhone I vote "NO" on the 14.9% rate increase and "NO" on any increase that Kentucky Power Company has asked for. Our bills are already too high. My name is Rebecca Bell from Sassafras, Ky. My last months electric bill was \$260.00 and I keep my air conditioner on 75 degrees. This is so hard on people who are on a fixed income. Please consider this. Thank you for your time.

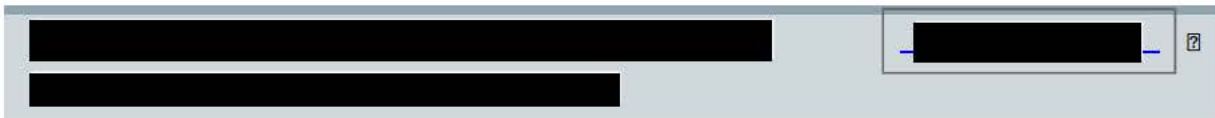
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2025-00257
Date: Friday, August 29, 2025 10:45:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Wednesday, August 27, 2025 3:27 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



To Whom It May Concern:

AEP is requesting yet ANOTHER raise to take effect next year. My summer month bills are already what I pay in the winter. It really has me worried about what we are going to do when the winter months do roll around. The people of Pike County can not sustain another raise and be able to live day to day life and afford it. We live in one of the poorest counties. AEP has stated one of the reasons being that people have moved away and they need to make up for the loss of revenue. If their rates weren't so high, people more than likely wouldn't move and I don't think it's fair for the remaining population here to have to make up for that revenue. The disabled are not able to keep up as it is in this area. Another rate increase would have a detrimental effect on the people in our community where people are already struggling while the reported revenue that AEP has incurred is well over billions of dollars. Taking every thing the poor people have to make the rich people richer. The people of Pike County feel like we do not have anyone standing in our corner to fight for us when it comes to utility bills and fair billing practices. If their rates weren't rate increases continue, you are not going to have a community to serve because no one can survive here paying these astronomical rates. No one should be paying what a house payment costs for a month of electricity, it is absurd. When you have to be put on a budget plan to afford necessity utilities, there is an obvious problem.

Thank you for your time and attention to this matter.

Sincerely,

Latasha Rowe

[REDACTED]

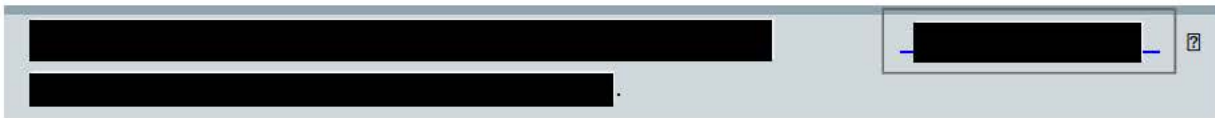
From: [PSC Public Comment](#)
To: [Della Blackburn](#)
Subject: RE: case no. 2025-00257
Date: Friday, August 29, 2025 10:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Della Blackburn [REDACTED]
Sent: Wednesday, August 27, 2025 3:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: case no. 2025-00257



I have lived in Pike County almost my whole life and want to continue to live here. If the rate increases do not stop , the ones AEP is asking for , I will have to look into moving . Many people want to come back home to our beautiful mountains but simply can not because of the outrageous power bills . Many have spoken that they will be moving out if this area because of them. Please do NOT let them get another rate increase . Pike county will be a ghost town if this continues . Im a single mom barely squeezing by pay day to pay day and already have to keep my heat on 55 degrees in the winter and that's sad !!! Still get a \$500 or more power bill at that !!!!! I , and many others urge you to vote against their increase proposal.

Thank you for your attention to my email , have a blessed day

Della

[Sent from Yahoo Mail for iPhone](#)

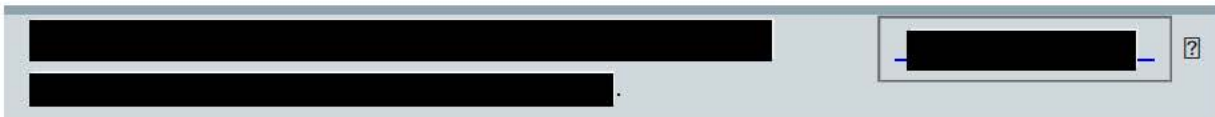
From: [PSC Public Comment](#)
To: [terry hicks](#)
Subject: RE: Case# 2025-00257
Date: Friday, August 29, 2025 10:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: terry hicks [REDACTED]
Sent: Wednesday, August 27, 2025 3:19 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case# 2025-00257



As a business customer and residential customer of ky power / American elec power I feel a increase in rates is absolutely terrible , we are already paying high rates and to tack another rate hike on our bills is definitely making it harder on all of us /consumers Prices are outrageous on food/ insurance and everything else working people cannot afford this and people on fixed incomes are gonna be forced to have to choose to pay their electric bills buy groceries, medicine come on AEP open your eyes

From: [PSC Public Comment](#)
To: [Terri Fields](#)
Subject: RE: Electric Increases
Date: Friday, August 29, 2025 10:44:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Terri Fields [REDACTED]
Sent: Wednesday, August 27, 2025 2:47 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Electric Increases

[REDACTED] [REDACTED] ?

People cannot handle an increase in their power bill. They can't pay it now. There will be many people that cannot pay their power bills, and the ones that do pay their power bills will be paying for the ones that cannot. Please vote no for this increase. Thank you.

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